Case Management A Practical Guide For Education

Case Management Nurse Exam Secrets Study Guide

Studying Complex Interactions and Outcomes Through Qualitative Comparative Analysis

Clinical Case Management

CMSA Core Curriculum for Case Management

Pricing and Profitability Management
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review, and motivating people to change. Leading QI projects requires a specific set of skills not taught in medical school. The Quality Improvement Challenge in Healthcare bridges this gap for experienced and trainee healthcare providers, and serves as an important reference for residency program directors, physician educators, healthcare leaders, and health-related professional organizations.

**A Guide for Nurse Case Managers**

Health Informatics (HI) focuses on the application of Information Technology (IT) to the field of medicine to improve individual and population healthcare delivery, education and research. This extensively updated fifth edition reflects the current knowledge in Health Informatics and provides learning objectives, key points, case studies and references.

**The Practical Guide to Managing Event Venues**

Over the course of twenty years and across three editions, this text has approached case management as both an art and a science by providing students and practitioners with the basics of case management theory, skills, and applications. This fourth edition, which focuses on both the social work and nursing professions, offers trainers, instructors, and students detailed information about how case management is delivered, major issues encountered in practice, how services are affected by different populations, and the unique skills that are required by case managers in order to be effective. Chapter exercises and numerous case examples help readers practice some of the skills associated with the content offered. Case Management is unique in that it brings together the major professions that conduct case management in the United States. It is focused on skill learning more than on theory, and discusses not only the importance of case management in the current social work and medical milieu, but also the challenges that case managers face in helping clients. In addition, the text offers a model for integrated case management between professions and in numerous settings, including nursing centers, community mental health facilities, and criminal justice centers.

**Case Management**

Integration is now a key expectation within the delivery of health and social care services in the UK and internationally. However, it still remains difficult to achieve and sustain in practice. Based on learning from successful, and unsuccessful, integrated care initiatives, this book is an invaluable guide for those responsible for leading, managing and delivering integrated care across health, social care and housing. Written by an experienced team of researchers who have studied, led and supported integrated care for many years, Integrated Care in Practice draws on latest evidence, innovative practice and helpful theory. It provides insights into the common pitfalls that such initiatives can encounter and demonstrates positive approaches to anticipating and responding to such challenges. Throughout, real-case examples are provided, and concepts and models are connected with the realities of day-to-day life for those working within these services. Integrated care is a goal to aspire to - this book helps to explain how we can turn this goal into practical action and positive outcomes.

**CMMN Method and Style**

This new edition of this bestselling guide offers an integrated approach to process improvement that delivers quick and substantial results in quality and productivity in diverse settings. The authors explore their Model for Improvement that worked with international improvement efforts at multinational companies as well as in different industries such as healthcare and public agencies. This edition includes new information that shows how to accelerate improvement by spreading changes across multiple sites. The book presents a practical tool kit of ideas, examples, and applications.

**Developing Your School’s Student Support Teams**

Advanced Case Management: Outcomes and Beyond, is a theoretical, research-oriented, and statistical publication providing comprehensive coverage of advanced case management information. Essential topics presented in this text include outcomes management, disease management, continuous quality improvement (CQI), and complementary medicine practices. Building on Case Management: A Practical Guide to Success in Managed Care, Second Edition, this book explores population-based case management and its components. Part I comprehensively covers disease management concepts and development of a successful disease management program. Part II focuses on the latest trends in outcomes management. Topics covered include how to develop an outcomes management program, the Center for Case Management Accountability (CCMA), benchmarking, and factors affecting case management outcomes. Part III deals with continuous quality improvement (CQI) and proper use of CQI tools. Finally, Part IV, Managing Complementary Health Care--A Vision for the Future, addresses the challenges and the successes of Complementary and Alternative Medicine (CAM) practices.

**Enterprise Agility**

The practical guide to using pricing and profitability management to build a better business. A comprehensive reference for any business professional looking to understand the capabilities and competencies required for effectively managing pricing and profitability. Pricing and Profitability Management explains how to determine the right approach, tools, and techniques for each of six key categories (pricing strategy, price execution, advanced analytics and optimization, organizational alignment and governance, pricing technology and data management, and tax and regulatory effectiveness). Exploring each category in detail, the book addresses how an integrated approach to pricing improvement can give a sustainable, competitive advantage to any organization. The ultimate "how to" manual for any executive or manager interested in price management, the book presents a holistic, comprehensive framework that shows how integrating these pricing categories into a cohesive program leads to impressive gains that cannot be achieved through a single-
pronged approach. Presents a comprehensive framework for more effectively managing pricing and profitability. Identifies the six key categories of pricing and profitability management. Shows you how to gain a competitive edge by managing pricing and profitability. Taking a comprehensive view of pricing, companies can position themselves to tap a vast source of shareholder value—the ability to set and enforce profitable prices, not just once, but again and again in response to marketplace changes and evolving business needs—and this book will show you how.

**Case Management**

Social Work Case Management: Case Studies From the Frontlines by Michael J. Holosko is an innovative book that equips readers with the knowledge and skills they need to be effective case management practitioners in a variety of health and human service organizations. A must-read for students and professionals in social work, this important work introduces a unique Task-Centered Case Management Model built around the unifying principles of the profession—person-in-environment, strengths-based work, and ecological perspective. Over twenty case studies by case managers and professionals offer innovative practice insights, illustrating the practice roles and responsibilities of today’s case managers and the realities of conducting case management in today’s growing, exciting, and challenging field.

**CCM Certification Made Easy**

A new edition of this practical guide for clinicians who are developing tools to measure subjective states, attitudes, or non-tangible outcomes in their patients, suitable for those who have no knowledge of statistics.

**Teaching Online**

Libraries organize information and data is information, so it is natural that librarians should help people who need to find, organize, use, or store data. Organizations need evidence for decision making; data provides that evidence. Inventors and creators build upon data collected by others. All around us, people need data. Librarians can help increase the relevance of their library to the research and education mission of their institution by learning more about data and how to manage it. Data Management will guide readers through: Understanding data management basics and best practices. Using the reference interview to help with data management. Writing data management plans for grants. Starting and growing a data management service. Finding collaborators inside and outside the library. Collecting and using data in different disciplines.

**Short Bowel Syndrome**

The integration of a broad array of interventions is described in this comprehensive, practical guide for those working with seriously mentally ill adults. It draws on the experience of clients who struggle with severe and disabling problems in a challenging urban environment. The contributors argue that psychological and practical issues are intertwined and therefore such interventions must be delivered concurrently. They also emphasize that understanding and using the resources of a client’s culture is critical to the successful implementation of care, and that families and natural support systems are essential components of the care system.

**Integrated Care in Action**

Mental Health Case Management: A Practical Guide represents the first modern guide designed to provide students and practitioners with a grounded and practical tutorial on the key functions of a case manager serving adults with severe mental illness. The guide is purposely devoid of extensive theoretical and historical discourse, and rather focuses on a direct and to-the-point approach that time-pressed readers will appreciate when learning the fundamentals of providing mental health case management.

**Teaching with Cases**

Teaching Online: A Practical Guide is a practical, concise guide for educators teaching online. This updated edition has been fully revamped and reflects important changes that have occurred since the second edition’s publication. A leader in the online field, this best-selling resource maintains its reader friendly tone and offers exceptional practical advice, new teaching examples, faculty interviews, and an updated resource section. New to this edition: new chapter on how faculty and instructional designers can work collaboratively expanded chapter on Open Educational Resources, copyright, and intellectual property more international relevance, with global examples and interviews with faculty in a wide variety of regions new interactive Companion Website that invites readers to post questions to the author, offers real-life case studies submitted by users, and includes an updated, online version of the resource section. Focusing on the “how” and “whys” of implementation rather than theory, this text is a must-have resource for anyone teaching online or for students enrolled in Distance Learning and Educational Technology Masters Programs.

**The Quality Improvement Challenge**

**Mentoring in Action**

Organisations increasingly look to project management to deal with short timeframes, tight budgets, changing requirements and risk management in everyday operations, as well as for major strategic projects. Project management knowledge and skills are now
Project Management

This book takes the lofty vision of “recovery” and of a “life in the community” for every adult with a mental illness promised by the U.S. President’s New Freedom Commission and shows the reader what is entailed in making this vision a practical reality for people with mental illnesses and their families.

Health Informatics: Practical Guide for Healthcare and Information Technology Professionals (Sixth Edition)

Written by case managers for case managers, this reference manual for nurses and other health professionals presents a CMSA tested approach towards systematically integrating physical and mental health care management principles and assessment tools. Since the health care field has undergone major changes such as the passing of the Patient Protection and Affordable Care Act, Mental Health Parity, Transition of Care & Chronic Care Management and the Medicare Act and CHIP Authorization Act (MACRA), health care workers must competently know how to integrate those new regulations, describe alternative payment options, and implement requirements for greater patient and family assessment, care planning, and care coordination in their practice. CMSA’s Integrated Case Management delves into the role of the case manager and unpacks how case managers assess and treat complex patients. These are patients who may be challenged with medical and behavioral conditions, poor access to care services, as well as chronic illnesses and disabilities, and require multidisciplinary care to regain health and function. With a wealth of information on regulatory requirements, new models of care, integration of services, digital and telemedicine, and new performance measures that are clearly defined for nurses in nursing terminology, chapters outline the steps needed to begin, implement, and use the interventions of the Integrated Case Management approach. All content aligns with the newly revised 2017 Model Care Act, CMSA Standards of Practice 2016 as well as the CMSA Core Curriculum for Case Management Third Edition.

Case Management

We are extremely pleased to tell you that CCM Certification Made Easy has been updated to it’s Second Edition, and includes all the new material recently added to the CCM Exam. Every subdomain is covered on the exam. CCM Certification Made Easy is clearly the most complete CCM Exam prep book you can buy. Up to date - every area has been revisited for this updated edition to keep pace with the substantial changes in healthcare and the CCM Exam. Includes a condensed versions of the CCMC’s Glossary of Terms that are an essential resource to pass the CCM Exam. Includes a website link to download a free companion workbook and study strategies that countless case managers have used to pass the CCM Exam at no extra charge.

Nursing Case Management

Prepare for a new career as a case manager—or just upgrade your skills to a whole new level—with the newly updated Case Management: A Practical Guide for Education and Practice, 4th Edition. Ideal for case management certification (CCMC) exam preparation, this is a thorough review of the case manager’s many roles and skills, from acute to post-acute care. Whether you are a nurse transitioning to case management or already active in it, this is your roadmap to coordinating successful patient care, from hospital to home. Build a strong case management career foundation, with expert, evidence-based direction: NEW chapter on case manager orientation programs that offers orientation checklists, competency assessment, and learning profiles, with available online tools NEW topics on current practice issues and developments, including the impact of the Patient Protection and Affordable Care Act and value-based care NEW content on experiential, problem-based learning—learning practices, training programs, case management team professional development Offers in-depth, evidence-based guidance on: The case manager’s roles, functions, and tasks Key concepts—quality management and outcomes evaluation, legal and ethical considerations, case management process, utilization management, transitions of care The role of the nurse case manager versus social worker role Strategies that ensure effectiveness of case management models Coordinating care, protecting privacy and confidentiality, health insurance benefit analysis, practice standards The Case Management Code of Professional Conduct, accreditation agencies and standards, specialty board certifications Management of resources and reimbursement concepts Case management in various settings—acute care, emergency department, admissions, perioperative services, disease management, insurance case management, palliative care, end-of-life care, hospice, home health care, physician groups, public health/community-based care, rehabilitation Ideal preparation for the CCMC exam—offers a large portion of CCMC exam content—and for Continuing Education Unit (CEU) for Case Management study A must-have desk reference that offers plentiful case studies—considered to be “the bible” of case management

Advanced Case Management

Short Bowel Syndrome: Practical Approach to Management is the first reference exclusively about the issues experienced by patients
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with a short bowel. It covers all aspects of normal and abnormal physiology, the presenting features, and outcomes, including metabolic problems, gallstones, and renal stones. It discusses both medical and surgical treatments, including intestinal transplantation. The use of growth factors, which is likely in the future to become increasingly important in promoting intestinal structural adaptation, is extensively discussed. Special emphasis is given to the psychosocial aspects of the quality of life of patients, including support groups. Emphasis is also given to the importance of an experienced multidisciplinary team in caring for these patients. This book is particularly timely given the recent advances in the management of Short Bowel Syndrome, including the availability of pharmacologic agents to enhance intestinal absorption, refinements in parenteral nutrition, and surgical procedures designed to eliminate the need for parenteral nutrition support. The goal of this international, interdisciplinary book is to bring the subject of Short Bowel Syndrome to a wide audience. A wide range of specialists have contributed to this book to provide various viewpoints on the state-of-the-art care of those with this condition.

**CMSA’s Integrated Case Management**

***Includes Practice Test Questions*** Case Management Nurse Exam Secrets helps you ace the Case Management Nurse Exam without weeks and months of endless studying. Our comprehensive Case Management Nurse Exam Secrets study guide is written by our exam experts, who painstakingly researched every topic and concept that you need to know to ace your test. Our original research reveals specific weaknesses that you can exploit to increase your exam score more than you’ve ever imagined. Case Management Nurse Exam Secrets includes: The 5 Secret Keys to Case Management Nurse Exam Success: Time is Your Greatest Enemy, Guessing is Not Guesswork, Practice Smarter, Not Harder, Prepare, Don’t Procrastinate, Test Yourself; A comprehensive General Strategy review including: Make Predictions, Answer the Question, Benchmark, Valid Information, Avoid Fact Traps, Milk the Question, The Trap of Familiarity, Eliminate Answers, Tough Questions, Brainstorm, Read Carefully, Face Value, Prefixes, Hedge Phrases, Switchback Words, New Information, Time Management, Contextual Clues, Don’t Panic, Pace Yourself; Answer Selection, Check Your Work, Beware of Directly Quoted Answers, Slang, Extreme Statements, Answer Choice Families; A comprehensive Content review including: Case Management Plan, Clinical Practice, Practice Guidelines, Algorithms, Myocardial Infarction, Intraoperative Therapy, Psychosocial Assessment, Outcome Indicators, Discharge Planning, Cultural Differences, Cultural Competency, Advanced Directives, Transitional Care Planning, Life Care Planner, Disease Management Program, Predictive Modeling, Premature Infant, Geriatric Case Management, Five D’s of Depression, Behavioral Illnesses, Case Management Information Systems, Data Warehouse, Asthma, Emergency Assistance, Vocational Education, Subacute Setting, Pharmaceuticals, Disposable Medical Supplies, Durable Medical Equipment, Retrospective Review, Term Preauthorization, Private Payers Groups, and much more.

**A Practical Guide to Case Management in Higher Education**

This text contains the core body of knowledge for case management practice as delineated by the Case Management Society of America (CMSA), the largest professional organization of case managers. The core curriculum provides a "synthesis of case management evolution," and presents essential elements, concepts, and vision for current and future case management practice. This edition is significantly expanded to reflect the dynamic changes taking place in case management. Each chapter is organized in a consistent format that includes learning objectives; introduction; important terms and concepts; key definitions; and references.

**A Case Manager’s Study Guide**

Preceded by A case manager's study guide / Denise Fattorusso, Campion Quin. 4th ed. c2013.

**A Practical Guide to Acute Care Case Management**

This book examines leadership and management in natural resources, drawing on literature, principles, and the author’s own experiences as a leader and activist. Developing a general framework summarizing the leadership and management cycle in natural resources for practitioners, the book provides a synthesis of leadership theory and practice stemming from the personal and spiritual values of work, and the key principle of aligning organizational resources and actions with stated intentions. It discusses the somewhat unique context of natural resources, comprising of private and public goods and services and complex societal values. Key strategies that enable natural resource professionals to be leaders at all stages and positions in their career, including vision and sustainability, proficient human resources management, fairness and merit, and transparency and openness are analyzed. Case studies of famous natural resource leaders and activists, including Ding Darling, David Attenborough, Wangari Maathai, Marina de Silva, Greta Thunberg, Bob Brown, and Christina Koch, are included. The book examines their values, training, and principles and how they influenced national or global natural resource management. Drawing on the author’s own experiences as a leader and activist, including his role as Department Head at North Carolina State University, as an elected officer in the Society of American Foresters, and as an activist opposing the sale of the Hofmann Forest, the book provides practical examples and guidelines that professionals can consider and use in their careers. This book will be of great interest to natural resource managers and professionals as well as students studying environmental management and natural resource governance and to practitioners who are looking to develop broader leadership and management skills.

**The Improvement Guide**

This is a short, accessible and practical guide to running venues which are in the business of hosting events. Using honest guidance peppered with the author’s real-life situational anecdotes to contextualise the topics, the book is logically structured around the key stages of event management: pre-event, onsite and post-event. Topics covered include developing the client relationship, marketing, financial accountability, risk, interdepartmental communication, onsite procedures and post-event evaluation. This is a fundamental
resource for all event management and hospitality students. It is also a book for anybody who manages a venue or is a venue event manager. The Practical Guide to Managing Event Venues makes the business of venue management appealing, understandable and achievable.

Social Work Case Management

Despite the astonishing technological developments in our times, it is surprising how little has changed in the way organizations are structured and managed. However, organizations are finally changing as they embark on agile transformations. Agility concepts emerged from the dynamics of project management and have evolved as they are being applied to organizational structure and operations. This phase of the agile evolution is known as enterprise agility. Filled with real-world scenarios and company case studies, Enterprise Agility: A Practical Guide to Agile Business Management covers the evolution of agility, including applied processes, lessons learned and realized outcomes. The book starts with the initial phase of the agile evolution, project agility and describes how waterfall project management is transformed into scrum, which can have positive effects on project timelines, scope and budget, as well as team motivation. The second phase of agility, organizational agility, is the evolution of the agile principles from temporary projects to permanent organizational structures. The book explains the main components of organizational agility, including structures, roles and ways of organizing work. It emphasizes the advantages of transitioning from traditional organizational management to agile. Finally, the latest phase, enterprise agility, applies to every functional operation of corporations. This phase is still developing, and the book focuses on the fundamentals of enterprise agility and transitioning to a fully agile organization. The last chapter illustrates the enablers of this transformation and how they can help the change to be internalized so that the enterprises realize improvements. The book is based on the author’s 10 years of experience of supporting more than 25 companies in varied sectors on their transformational journey. By combining traditional project management techniques and principles of agile business development, it shows managers how to lead the transformation to enterprise agility by following the path from project agility to full enterprise agility.

Data Management

Developing Your School’s Student Support Teams is a practical manual for schools seeking to establish and sustain coordinated teams in support of students’ social, emotional and behavioral health. Every day, students struggle with a range of issues, including traumas, that complicate their learning, engagement, and overall well-being. School psychologists, counselors, social workers and nurses are employed in many school districts, but their schedules often make it difficult to collaborate effectively in developing and implementing comprehensive intervention plans. This book promotes teamwork throughout schools by exploring how interdependent practitioners can come together at the appropriate levels and times to help coordinate school and community resources. This “filtering” process will guide K-12 leaders and service professionals toward systems and decision-making that enable long-term student supports, accurate identification of systemic learning barriers, improved school culture and climate, attention to diverse populations, and more. With these proactive teamwork strategies, school staff will be better prepared to share workload and accountability and to identify and build upon the existing strengths and supports of every student.

The Hospital Case Management Orientation Manual

Case management is used across a diverse range of organisational settings, from child protection to aged care; disability services; acute and community health; courts and correctional services; employment services; veteran services; education; and immigration programs. However, case management is not always successfully implemented, and practitioners often feel they are not given sufficient support. The Practice of Case Management draws on extensive practice research to identify the key characteristics of successful case management: organisational support; developing delivery models to suit individual client needs; preparation of staff at all levels; and affirmation of the central and active role of the client. The authors outline the challenges and complexities faced by case managers, acknowledging that their role is often poorly conceptualised and articulated. They demonstrate that true engagement enables effective service provision and offer practical strategies for everyone involved in the case management process to facilitate negotiation, accountability and the achievement of positive outcomes.

A Practical Guide to Recovery-Oriented Practice: Tools for Transforming Mental Health Care

Written by renowned author Catherine Mullaly, The Case Manager’s Handbook, Fifth Edition is the ultimate how-to guide for case managers. This practical resource helps case managers build fundamentals, study for the Certified Case Manager (CCM) exam, and most importantly, advance their careers after the exam. Written for all professionals in all practice settings in case management, it uses real-life examples and an easy-to-read, conversational style to examine the case management process while presenting practical procedural information. An excellent daily reference and training guide for new case managers and seasoned professionals in various setting, The Case Manager's Handbook, Fifth Edition is the “go-to” resource for facing the day-to-day challenges of case management, especially as the nation navigates through the many changes introduced by the landmark Patient Protection and Affordable Care Act. Significantly updated and revised, it contains eight new chapters: * Hospital Case Management: Changing Roles and Transitions of Care * Patient Centered Medical Home, ACOs, Health Exchanges * Evidence-Based Practice * Public Sector Reimbursement * Predictive Modeling * Pain Management * Health Technology, Trends, and Implications for Case Managers * The Affordable Care Act of 2010: Implications for Case Managers Included with each new print book is an Access Code for a Navigate Companion Website for students with objectives, multiple choice questions, and bonus appendices.

The Case Manager’s Handbook

Basic guide to mentoring in business. Examines a variety of mentoring schemes through case studies and examples.
Natural Resource Leadership and Management

"This book is about the creative and messy process of making environmental management decisions. The approach we describe is called Structured Decision Making, a distinctly pragmatic label given to ways for helping individuals and groups think through tough multidimensional choices characterized by uncertain science, diverse stakeholders, and difficult tradeoffs. This is the everyday reality of environmental management, yet many important decisions currently are made on an ad hoc basis that lacks a solid value-based foundation, ignores key information, and results in selection of an inferior alternative. Making progress—in a way that is rigorous, inclusive, defensible, and transparent—requires combining analytical methods drawn from the decision sciences and applied ecology with deliberative insights from cognitive psychology, facilitation, and negotiation. We review key methods and discuss case-study examples based on our experiences in communities, boardrooms, and stakeholder meetings. Our goal is to lay out a compelling guide that will change how you think about making environmental decisions"--

Structured Decision Making

This classic resource offers complete coverage of nursing case management—from theoretical background and historical perspective to practical applications and how the field is changing to meet the challenges of today's health care environment. It focuses on the implementation of various case management models used throughout the United States and abroad. Key topics include the impact of public policy on health care; understanding the effects of health care reimbursement and its application at the patient level; throughput and capacity management; the impact of the revenue cycle; compliance and regulatory issues; and principles needed to improve case manager-client interaction. This helpful resource is designed to help nurse case managers assess their organization's readiness for case management, prepare and implement a plan to achieve necessary improvements and evaluate the plan's success. Includes numerous proven case management models currently being used in institutions across the country Organized to take the nursing case manager on a journey from the historical development of nursing case management to the successful implementation of a case management program offers detailed guidance for planning, implementing, and evaluating a case management program outlines the planning process with information on key topics such as analysis of the organization, the role of the organization's members, selection criteria for new case managers, case management education, credentialing, and partnerships features guidelines for implementing a case management program with information on ethical issues, technology, compliance, and regulatory issues addresses the evaluation component of developing and implementing a case management program by presenting information on outcomes, research, documentation, continuous quality improvement, measuring cost effectiveness, care continuum, and evidence-based practice presents acute care and community based models of case management highlights the evolution of collaborative models of case management, addressing key elements of joint decision-making, shared accountability, and interdisciplinary systems of care addresses health care delivery through case management and public policy by presenting current legislative issues and their affect on both health care reimbursement and the application of care at the patient level presents the insights, experiences, and advice of nursing administrators who have researched and successfully implemented nursing case management programs in various facilities a new chapter, Telehealth Applications for Case Management, introduces the concept of telehealth; provides examples of telehealth usage in women's health, chronic disease management, and mental health; and summarizes the evidence that supports telehealth and identifies existing issues and challenges. Case Management: Life at the Intersection of Margin and Mission, is a new chapter that highlights strategies case managers and others can use to optimize their organizations' financial outcomes while simultaneously improving clinical outcomes for their patients. It emphasizes the work of case managers in the financial arena of health care, including revenue cycle management. A new chapter, Maximizing Reimbursement through Accurate Documentation and Coding, provides tips and strategies on maximizing reimbursement by designing and implementing programs focused on improving the physician's documentation. Effective Management Tools for Case Management Leaders: Strategy Maps and Balanced Scorecards, a Case Study is a new chapter that discusses strategy maps and balanced scorecards and their role in transforming an organization's mission and strategy into a management system and a comprehensive set of performance measures. Features updated information on HIPPA regulation (Health Insurance Portability and Accountability Act), patient safety and confidentiality issues, case management for Medicare patients, Medicare legislation, and utilization management.

Foundations of Case Management

The Second Edition of this comprehensive "how to" text has been completely revised and updated. This text outlines the basics of case management and illustrates some of the pitfalls encountered in the field of case management. The book provides information on the new Case Management Standards, supplies standard definitions and guidelines of case management for the practicing case manager, and presents information on caring for clients in a wide variety of health care settings. New to this edition—chapters focusing on Quality Reviews and Risk Management with a strong emphasis on Continuous Quality Improvement (CQI), ethical and legal issues, and various case studies.

Health Measurement Scales

Case management is a branch of business process management dealing with unstructured processes. CMMN is a business-oriented language for case models, both descriptive and executable. This book shows how to use CMMN to create case models in which the logic is both clear from the printed diagrams and executable on a business automation platform.

The Practice of Case Management

Studying Complex Interactions and Outcomes Through Qualitative Comparative Analysis: A Practical Guide to Comparative Case Studies and Ethnographic Data Analysis offers practical, methodological, and theoretically robust guidelines to systematically study the
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causalities, dynamics, and outcomes of complex social interactions in multiple source data sets. It demonstrates how to convert data from multisited ethnography of investment politics, mobilizations, and citizen struggles into a Qualitative Comparative Analysis (QCA). In this book, Markus Kröger focuses on how data collected primarily via multisited political ethnography, supplemented by other materials and verified by multiple forms of triangulation, can be systematically analyzed through QCA. The results of this QCA offer insight on how to study the political and economic outcomes in natural resource conflicts, across different contexts and political systems. This book applies the method in practice using examples from the author’s own research. With a focus on social movement studies, it shows how QCA can be used to analyze a multiple data source database, that includes results from multiple case studies. This book is a practical guide for researchers and students in social movement studies and other disciplines that produce ethnographic data from multiple sources on how to analyze complex databases through the QCA.

Mental Health Case Management

The position of nurse case managers can be a rewarding but challenging career, as these managers play a vital role in a patient’s care. In A Guide for Nurse Case Managers, author Charlotte Cox provides an insightful guide to this evolving field of medicine. Geared for those working in hospital settings, clinics and health plan offices, this helpful reference text provides guidelines, tips, and tools for becoming a successful nurse case manager. With more than thirty years of health care experience, Cox provides a detailed overview of this important nursing position that works to usher a patient through the health care system. A Guide for Nurse Case Managers • defines the case manager role; • provides an understanding of the basics of utilization and case management; • gives an overview of Medicare and Medicaid procedures; • discusses the care planning process; • shows how to structure a community resource base.

Whether you are a new case manager, a student, or a seasoned nurse needing a refresher about job basics, A Guide for Nurse Case Managers will help to shape your practice, provide valuable tips and reference tools, and help you with proven organizational ideas to succeed in the career.

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